

# Message to families – March 30, 2020

This is a reminder that all BHNCDSB schools and sites will remain closed until further notice as we continue to take direction from the Ministries of Education and Health.

We have received many questions about cancelled classes and what will happen with the remainder of the school year. We understand why a lack of information can be concerning or worrisome, but we can share what we do know today.

BHNCDSB teachers are using the week beginning March 30 – April 3 to prepare their online learning environments with a target of student participation beginning April 6, 2020.

## While families wait for April 6, 2020

**Until our virtual classrooms are complete, families and students can:**

- Visit the Ministry of Education’s ‘Learn at Home’ online learning program - <https://www.ontario.ca/page/learn-at-home>
- Visit [TVO ILC Open House](https://openhouse.ilc.org/), Grades 9-12 - <https://openhouse.ilc.org/> (Note: This site is best accessed using a desktop, laptop or tablet)
- Check out education programming offered on [TVOkids](#) and [TFO's](#) broadcast channels
- Login to your [Brightspace \(D2L\) online learning account](#). Your teachers are setting up their online classrooms this week. Make sure you can login and are prepared to begin your continued education. (<https://bhncdsb.elearningontario.ca/d2l/login?noredirect=1>)

## We hear your challenges

We understand that our families and students may have different access to technology and different learning needs. Feedback from families raised concerns about access to technology and Wi-Fi, how Special Education and other supports will be provided, and what will happen with marks and graduation. We are working to address these concerns and continue to seek answers to these questions.

Our goal is to ensure that every student has access to learning at home and we are working hard to make sure this can happen.

## By Tuesday, March 31, 2020 each family should

- have received contact from their classroom teacher. This contact would have been via email or phone call.
- be aware of what their child’s online learning platform, Brightspace (D2L) username and password is.

## Who do I contact if I need help?

Help with your Brightspace ‘Username’ or ‘Password’ or Help contacting your classroom teacher  
If a family **has not received email communication** or is **experiencing challenges** pertaining to distance learning, please reach out to your **classroom teacher** or **school principal**.

Contact emails for your teachers can be found by visiting your [school website](#):

- Elementary School Websites | Staff tab
- Secondary School Websites | About Us tab | Staff Directory/List

If a family **has already received or knows their username(s) and password(s)** for their [Brightspace \(D2L\) online learning account\(s\)](#) and are **having difficulties**:

1. [Using Your Brightspace Online Learning Environment/Classroom](#)

**Help Using/Navigating Brightspace** – first, contact your classroom teacher, if you are still experiencing difficulties, email [brightspacehelp@bhncdsb.ca](mailto:brightspacehelp@bhncdsb.ca)

2. [Logging In](#)

**Help Logging in** - contact: [helpdesk@bhncdsb.ca](mailto:helpdesk@bhncdsb.ca)

We remind families to continue to practice physical distancing and know that we will continue to walk together, in faith, supporting one another and our children.

Please stay well.

Mike McDonald  
Director of Education